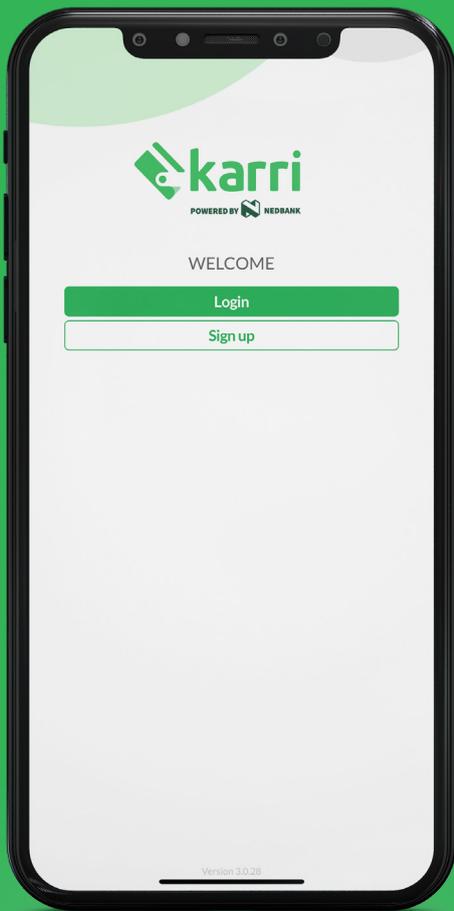


**HOW TO GET
STARTED ON
KARRI.**

How do I sign up to the App?



To get started, download the the app from your phone's app store. Next, open the app and click Sign Up.

Enter the email address that the school contacts you on (or the one you have been receiving emails from. Follow our 3 step sign up process to complete your registration. Please be sure to follow our sign up steps carefully and don't forget to accept our T's & C's.



Scan me with your phone to download the app.

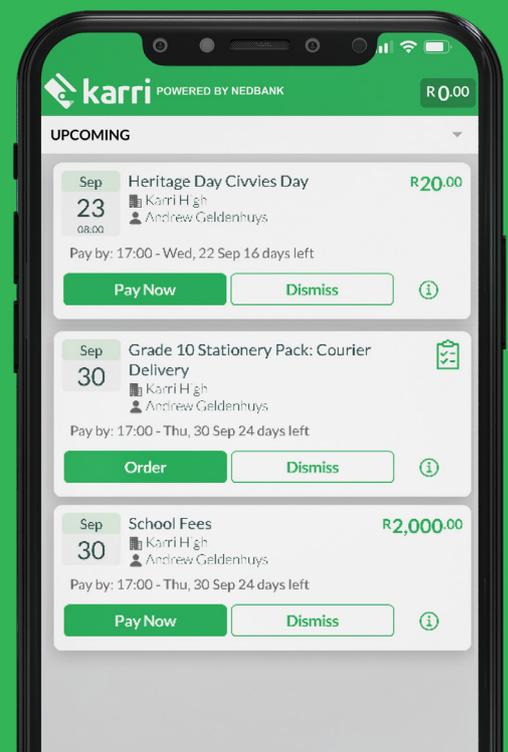


Once you've signed into the app, you'll be taken to the collections page. Here you can view your upcoming collections. You'll notice that you will be able to pay for collections instantly or dismiss them if they do not apply to you or your child.

If you do not see any collections on your screen, it is most likely that you have not been linked to your child.

To connect to your child simply head over to the Connections tab situated at the bottom of the app.

If you still do not see your child, please give our support desk a call on 021 300 1867 and we will gladly assist in linking your child to your app.



What payment methods can I use?

Making a payment on the app is simple and takes just seconds and is 100% secure. There are two different payment options within the app.

Credit or Debit Card

Use your debt or credit card to top up your Karri Wallet or pay for collections instantly and securely. Paying via credit card allows you to collect points such as Greenbacks, eBucks and uCount.

EFT

Make an instant EFT into your Karri Wallet. Karri has partnered with OZOW to create simple and secure payment gateway from your banking app to your Karri Wallet. EFT desired amounts regularly to save for larger upcoming collections.

Karri Wallet

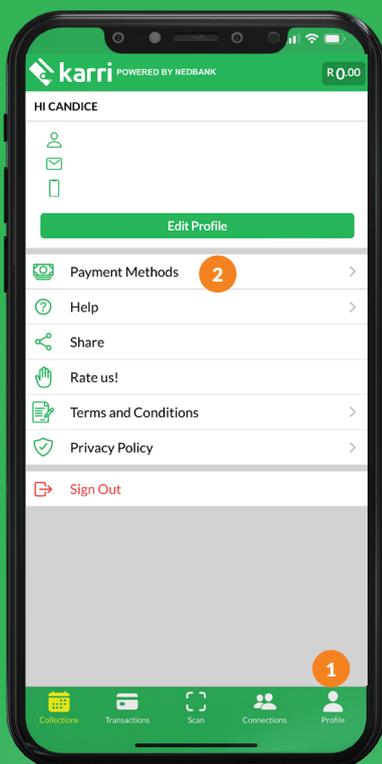
Once there is money in your Karri Wallet you can easily pay for collections. The Karri Wallet is a great saving tool. Top it up regularly to save for upcoming collections.

How to load your payment method.

To add a card, simply click on the “add card” button and add in the appropriate details of your debit or credit card. Remember your details are 100% safe and will never be shared with anyone.

Paying via EFT:

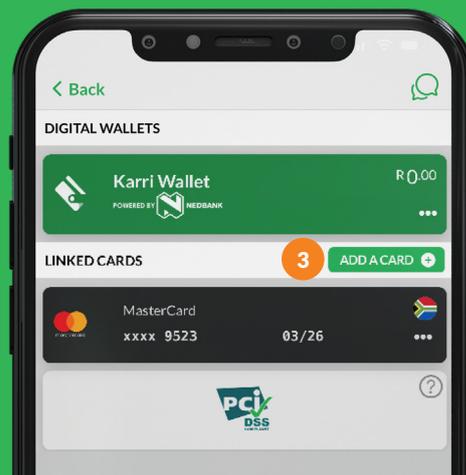
The app has integrated with OZOW, an EFT payment gateway. To top up your wallet, you can use OZOW, which will allow you to add money to your wallet via your mobile banking app.



1 Click on profile

2 Click on payment methods

3 Click on Add card and insert your card details.



How do I top up my wallet?

Your wallet can be used as a budgeting tool during term time.

Top up your wallet on a regular basis to save for upcoming collections throughout the year.

Topping up your wallet is simple and takes just seconds.

- 1 First, head over to your wallet by tapping on the number in the top right-hand corner of the screen. Alternatively, head over to your profile and then tap on My Wallet.
- 2 Choose whether you would like to top up your wallet using your card or the OZOW EFT option.



How do I remove a card?

When the card linked to your profile expires, it will not be removed automatically. Instead, you can remove it yourself by following the following steps:

Once you have signed into your profile, tap

- 1 'Profile', followed by 2 'Payment Methods'.
- 3 Tap the row of dots in the bottom right-hand corner of your card tab.

From here, you can top up your wallet or remove the card.

