

Understanding your Karri transaction fee

A simple guide to the people, processes and technology your fee supports.

One fee supports the full Karri Collections experience for your school and parents.



Real, human support

- A dedicated account manager for your school.
- On-site training for your school team.
- Parent support available 8:00 till 17:00 every weekday.



More consistent collections

Payment reminders and communication are built into Karri, helping parents pay on time and reducing manual follow-up.



Core features for every school

Every school gets access to Karri's core system, with no feature tiers, paid upgrades or hidden feature costs.



Hours of admin saved

- Collect across your school's payment needs.
- Track Karri, EFT, cash and card payments in one place.
- Use built-in Excel reporting.



Safe, accountable and reliable

- Karri is an authorised Financial Services Provider and a registered Accountable Institution.
- Karri's technology has 99.99% service uptime, supporting dependable access when your team needs it.

What the fee helps cover

Behind every collection is payment infrastructure, communication, support and secure technology.



01

Payment rails

The cost of parents using card or instant EFT rails to make payments.



02

Parent communication

SMS, email and push notifications sent through Karri, with no additional communication fee.



03

Reconciliation and admin

Funds are settled in a lump sum per event or collection, supporting payment allocation and reconciliation.



04

School and parent support

A full customer support team, a dedicated account manager and unlimited training at no additional cost.



05

Data hosting and security

Secure storage for pupil and staff data, with access to transaction histories on Karri.



06

Software and reliability

An in-house development team maintains, tests and keeps the system running effectively.



Licensed, registered and accountable

Karri is an authorised Financial Services Provider (FSP 53250) and a registered Accountable Institution with the Financial Intelligence Centre.

In short: your fee supports the people, processes and technology that keep collections moving.